

VOLUNTEER NETWORK

July 2013



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N E A S T V O L U N T E E R

Volunteer Network held their very first Inner West Volunteer Expo on Thursday 16 May 2013 @ Ashfield Town Hall from 1pm to 7pm.

The Inner West Volunteer Expo is a way for the community not-for-profits and service organisations to showcase their work and their need for volunteers. It is also a way for those who desire to volunteer to explore opportunities and talk with representatives in a casual atmosphere.

We invited community organizations who involve Volunteers in the delivery of their services to attend the event to promote their services. The event featured displays, stalls, presentations and guest speakers etc.

The Inner West Volunteer Expo was a huge success we had 41 community organisations and around 1000 people came through the door on the day.



The event featured:

- Not-for-profit organisations showcasing programs & volunteer opportunities
- Learn about how to get involved in your local community
- Guest Speakers
- Community Organisations
- Information stalls
- A chance to discover volunteer opportunities
- Volunteers can sign-up to help organisations right on the spot or take information home with them for consideration.

VOLUNTEER NETWORK

Address:

C/- Burwood Council
Suite 1, Level 2, 1-17 Elsie Street
Burwood NSW 2134

(Postal Address)

P.O. Box 240
Burwood NSW 1805

Email:

julie.stralow@burwood.nsw.gov.au

Website:

www.volunteernetwork.org.au



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INNER WEST VOLUNTEER EXPO CONTINUED....

The Community Organisations that were involved on the day:



If you would like to check out more photos that were taken on the day, please go to www.volunteernetwork.org.au

A big thank you to our sponsors:

Burwood Council who auspice Volunteer Network, Ashfield Council, West's Ashfield Leagues Club, Department of Ageing, Disability and Home Care

The committee members who constantly gave their time and advice to help organize this event:

Inner West Neighbour Aid, Inner West Community Transport, Yaralla Day Club, Vision Australia, Chinese Australian Service Society, Burwood Community Welfare Services, Metro Migrant Resource Centre, Burwood Council



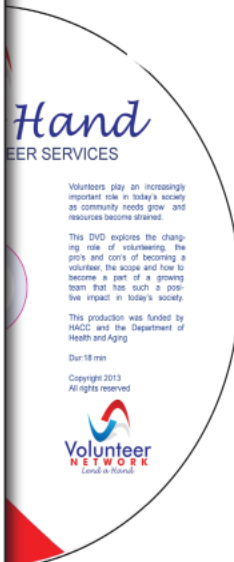


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Volunteer DVD - Lend a Hand

The Volunteer DVD will explore the changing roles of volunteers in effective service delivery. It also looks into the diversity of volunteer roles, their relationship with the service providers and best practice in management of volunteer networks.

The Volunteer DVD will be designed as an educational and promotional tool highlighting the range of opportunities available in Community Care Services.



If you are a community organisation that utilizes volunteers in the running of your service and would like to have a copy of the Volunteer DVD - Lend a Hand

Please contact Julie Stralow on:
P: 02 9911 9855
E: julie.stralow@burwood.nsw.gov.au

The Volunteer DVD was funded by The Department of Ageing, Disability and Home Care, NSW Department of Human Services.



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Way2Go Volunteering

Toolkit for Volunteer Management

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Volunteer Network is looking for Expression of Interests from Volunteer Organisations to take part in Way2Go Volunteering Training

The Way 2 Go training is supported by the NSW Government for best practice volunteer management.

In 2012 The Hon. Victor Dominello, Minister for Communities and Citizenship released the NSW Volunteering Strategy to increase volunteering participation and provide better outcomes for volunteers. The Strategy responds to priority needs articulated by the volunteering community. One clear message from the consultation was that volunteer managers should be better supported. In response to this the Government is providing better access to Way 2 Go training as a strategic initiative.

Way 2 Go is a training system for volunteer management developed by the Albury Wodonga Volunteer Resource Bureau based on the National Standards for Volunteer Management and is regularly updated. Way 2 Go is delivered in a 'train the trainer' model to encourage organisations to pass on their expertise and experience and promote good volunteer management practice more broadly. The training includes a resource kit for participants that contains generic policy guidelines and adaptable templates to enable organisations to apply the best practice principles with minimal effort or cost.

The Office of Communities is subsidising 100 places for volunteer organisations to attend Way 2 Go training. Training is being delivered regionally through the Volunteer Centre Network to ensure that participants understand how to use the resource kit which includes information on the governance and workplace safety regulation applicable to volunteer organisations.

Volunteer Resource Centres hosting training sessions will build capacity within their local community networks, improve volunteer management standards and increase community participation through local engagement with volunteering.

Please contact Jacqueline Martins at Volunteer Network on

P: 9911 9856

E: jacqueline.martins@burwood.nsw.gov.au

Training and purchase of Way2Go Toolkit - \$75.00

For more information check out Albury Wodonga Volunteer Resource Bureau website:
www.vrb.org.au/training_way2go_toolkit.php

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TRAINING CALENDAR (July to December 2013)

| Date | Course | Venue |
|---|--|--|
| Monday 22 July 2013 10am to 2pm | <u>Listening and Responding to Client Needs Effectively</u> This is course is designed to provide you with the skills to use to assist people who are experiencing a crisis of going through a stressful or traumatic situation | Burwood Council <i>Hennessy Room</i> Suite 1, Level 2, 1-17 Elsie Street, Burwood |
| Monday 5 August 2013 10am to 1pm | <u>Duty of Care</u> <ul style="list-style-type: none"> • What is Duty of Care? • Understanding your Legal Obligations • Dignity of Risk | Burwood Council <i>Hennessy Room</i> Suite 1, Level 2 1-17 Elsie Street, Burwood |
| Monday 2 September 2013 10am to 2pm | <u>Dealing with Difficult People</u> <ul style="list-style-type: none"> • What are my values? • Value Conflict • Responding to Anger or High Emotions • Establishing Trust • Communciation | Burwood Council <i>Hennessy Room</i> Suite 1, Level 2 1-17 Elsie Street, Burwood |
| Wednesday 18 September 2013 10am to 1pm | <u>WHS Training for Volunteers</u> <ul style="list-style-type: none"> • Overview of WHS legislation • Roles and Responsibilities of employers [Persons Conducting A Business Or Undertaking (PCBU)] and volunteer workers • WHS Risk Manager: <ul style="list-style-type: none"> • Understanding the WHS legislative obligations, relevance and methods of WHS risk management, including hazard identification, risk assessment and risk control. • Reporting a WHS incident • Conducting a practical WHS risk assessment | Woodstock Community Centre <i>Group Room 1</i> 22 Church Street Burwood |
| Wednesday 25 September 2013 10am to 1pm | <u>Orientation for Volunteers</u> <ul style="list-style-type: none"> • Benefits of volunteering • Rights & Responsibilities of Volunteers and Organisations • How to become a volunteer | Burwood Council <i>Hennessy Room</i> Suite 1, Level 2 1-17 Elsie Street, Burwood |
| Monday 21 October 2013 10am to 1pm | <u>Disability Awareness Training</u> <ul style="list-style-type: none"> • What is a Disability? • Different types of Disability • Myths and Stereotypes • Labelling and Language • History of Disability Services • The Person Centred Approach • The Disability Services Act, NSW 1993 | Burwood Council <i>Hennessy Room</i> Suite 1, Level 2 1-17 Elsie Street, Burwood |
| Thursday 14 November 2013 10am to 2pm | <u>Introduction to Dementia</u> This workshop is designed for Volunteers to improve their awareness and understanding when dealing with clients with Dementia | Burwood Council <i>Hennessy Room</i> Suite 1, Level 2 1-17 Elsie Street, Burwood |

BOOKINGS ARE ESSENTIAL FOR ALL COURSES on 9911 9856 or jacqueline.martins@burwood.nsw.gov.au

Training Fees

Training delivered by our staff is \$5.00 for new volunteers, \$10.00 for HACC volunteers, \$20.00 for non-HACC volunteers, \$40.00 for Volunteer Coordinators. **Please Note: A higher fee may be charged for specialised training provided by consultants**

Training Conditions

Volunteer Network reserves the right to cancel or postpone training if there are an insufficient number of people enrolled in courses. Please see Volunteer Network Training Fees & Conditions Policy for further information on registration and cancellations.

Volunteer Network provides training for Volunteers in the LGA's of Burwood, Ashfield, Strathfield and Canada Bay

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COUNTRY AND CITY Volunteering innovation in the 21st Century

29 and 30 August 2013 – Lake Hume Resort, Riverina Highway, Albury NSW

Workshops and Presentations that will held over the 2 day Country and City Conference

DAY 1

LOOKING TO THE FUTURE - HACC AND VOLUNTEERING

Workshop 1: Innovation Today

- Timebanking
- Volunteering as a pathway to employment, Bathurs Grows model
- Garage Sale Trail
- Age Concern

INDIVIDUAL FUNDING AND DISABILITY

Workshop 2: Engaging now for tomorrow

- Social innovation and volunteering
- Disability and Volunteering
- Rights of Volunteers: the principles in practice

BUILDING BRIDGES: CORPORATE VOLUNTEERING

Workshop 3: Successful Volunteer Management

- Way2Go Volunteer Management
- Embracing cultural diversity
- The wisdom role: transitioning older volunteers
- 2013 corporate volunteering action plan

COMMUNITY SECTOR BANKING

DAY 2

BEST PRACTICE IN VOLUNTEER NETWORKING TWO CASE STUDIES IN NSW

Ministers Address

What has been achieved through the 2012 NSW Volunteering Strategy

COMMUNITY DRIVEN CHANGE AND VOLUNTEERING - CAREVAN

Workshop 1: People Power - Solving local issues

- Advocacy and volunteering
- Corporate volunteering to solve local issues
- Education, mentoring and breakfast clubs
- Pathways Plus for Aboriginal People

EMERGENCY SERVICE VOLUNTEERING

Workshop 2: Digital Engagement

- Introduction to social media
- Virtual volunteering
- Digital innovation in the community

HACC AND CONTEMPORARY VOLUNTEER WORLD - RESEARCH PERSPECTIVE

REGISTRATION

Cost: \$350 for two days
\$200 for one day

Please advise at time of registration:

1. Your preference for each workshop
2. If you wish to attend optional breakfast discussion 30 August 2013
3. Any dietary requirements, as all meals are included in the registration fee

To register, simply phone Albury Wodonga Volunteer Resource Bureau on **02 6021 0990**

VOLUNTEER NETWORK



The 2013 NSW Volunteer of the Year Awards are now open for nomination

The NSW Volunteer of the Year Award is an annual awards program launched in 2007 by The Centre for Volunteering to recognise the outstanding efforts of the 2 million plus volunteers in NSW, and to promote the importance of volunteering to the community and to companies. Prior to 2007 there was no state-wide recognition program for volunteers.

[2013 NSW Volunteer of the Year Award Nominations](#)

The Award recognises individual volunteers (with special awards for youth and senior volunteers), volunteer teams, corporate volunteers and not-for-profit organisations. There five major categories of award are

[2013 NSW Volunteer Team of the Year Nominations](#)

This award recognises the work of a number of volunteers who have worked together on a particular project or program for a legitimate not-for-profit organisation or community group. To be eligible to be nominated for this award, team members must work together on a common project (not a group of individuals working for an organisation). In 2013 the Team Award will be awarded at both State and Regional levels.

[2013 NSW Excellence in NFP Volunteer Management Award Nominations](#)

This award is open to volunteers who are sponsored by their employers and are released from employment to carry out volunteer activities. Nominations for this award will relate to volunteers who carried out their volunteering as part of an employee or corporate volunteering program. This is awarded at a State level only.

[2013 NSW Employee Volunteer Team of the Year Award](#)

This award is open to a group of volunteers who have worked together on a particular project or program and are sponsored by their employers and are released from employment to carry out volunteer activities. Nominations for this award will relate to a volunteer team that has carried out their volunteering as part of an employee or corporate volunteering program. This is awarded at a State level only.

[2013 NSW Excellence in Volunteer Management Award](#)

This award is open to not-for-profit organisations in NSW who have demonstrated excellence in Volunteer Management. The Award aims to highlight a sometimes under-acknowledged, but vitally important aspect of volunteering. This is awarded at a State level only.

If you would like to find out how to nominate please go to:

<http://www.nswvolunteerawards.com/home>

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We're on the Web!

www.volunteernetwork.org.au

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BURWOOD NSW 2134

Phone: 02 9911 9855

Fax: 02 9747 5057

Email: julie.stralow@burwood.nsw.gov.au



Volunteer Network is an organisation for people wishing to become actively involved in the local community.

We can help you find a rewarding volunteer position within a community service organisation of your choice.

Your gift of time will help older people and those with disabilities live independently and comfortably in their homes.

You can choose when and where you work, within the Inner West area.



If you are interested in advertising your Organisation in our newsletter, please send articles, pictures and logos to julie.stralow@burwood.nsw.gov.au